The Orthodontic Continuation of Care (OCOC) process is for AmeriHealth Caritas Pennsylvania (PA) Community HealthChoices (CHC) members who meet the following criteria:

- Banded and receiving active comprehensive orthodontic care and
- changing while in mid-treatment from one orthodontic provider to another or
- moving from another Managed Care Organization (MCO) to AmeriHealth Caritas Pennsylvania Community HealthChoices or
- were private pay, commercially insured, or coming from another state's Medicaid program.

Submission Process

1. Submit OCOC requests to:
   AmeriHealth Caritas Pennsylvania Community HealthChoices
   Continuation of Care
   PO Box 1243
   Milwaukee, WI 53201

2. Include the following documentation:
   ✓ 2019 ADA form marked "Continuation of Care Request"
   ✓ A copy of the original approval
   ✓ The initial banding date
   ✓ History of treatment: How many D8670s were completed on the case?
   ✓ Were D8670 payments received monthly or quarterly?
   ✓ How many D8670s are remaining on the case?

Important note: Members who are not banded must be evaluated under the current Orthodontic guidelines for Pennsylvania Medicaid approval. Please follow process below:

- A new authorization for D8080 with the ORIGINAL records will need to be submitted to the normal authorization submission address.
- Submit any non-consumed Comprehensive Orthodontic (D8080) authorization approval, if applicable
- Requests can be submitted via the web portal (https://pwp.sciondental.com/PWP/Landing), electronic submission via clearinghouse or paper submission at:

AmeriHealth Caritas Pennsylvania Community HealthChoices – Authorizations
PO Box 654
Milwaukee, WI 53201