AmeriHealth Caritas Pennsylvania | Community HealthChoices | AmeriHealth Caritas Pennsylvania

FAST FACTS Important Information for Our Providers

To: **AmeriHealth Caritas Pennsylvania (PA)/AmeriHealth Caritas PA Community HealthChoices (CHC) Providers**

Date: **August 11, 2026**

Re: **Incontinence Prior Authorization Policy Reminder**

AmeriHealth Caritas PA and AmeriHealth Caritas PA CHC has updated the incontinence supply prior authorization policy. Please review the information below and follow prior authorization requirements to avoid claim denials for services that require prior authorization.

For AmeriHealth Caritas PA CHC Participants: Prior authorization is required for the requests listed below. Requests are reviewed for medical necessity:

- More than 300 generic diapers and/or pull-up diapers per month (combined).
- Brand-specific diapers.

For AmeriHealth Caritas PA Members (age 3 and over): Prior authorization is required for any quantity of diapers/pull-up diapers supplied by a DME Provider, other than the following Providers: Edgepark Medical Supplies and J&B Medical Supply. The prior authorization criteria listed below applies to the listed providers.

- More than 300 generic diapers and/or pull-up diapers per month (combined).
- Brand-specific diapers.

If you have any questions regarding this notice, please contact your Provider Account Executive or Provider Services at **1-800-521-6007**.