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2023 AmeriHealth Caritas Pennsylvania Community HealthChoices Dental Supplement Updates	Page
Prior Authorization, Retrospective Review, and Documentation Requirements	
Procedures Requiring Prior Authorization: Clarified most recently approved version of the Claim form must be submitted for Prior Authorizations	12
Updated Medically Necessary definition	13
Claim Submission Procedures	
Paper Claim Submission: added the most recent Dental Claim Form	16-17
Orthodontic Continuation of Care: added section for the process of continuation of orthodontic coverage.	19
Removed language stating if the services provided by a Non-Participating Provider or if no contracted rate exists, the Plan will pay coinsurance, deductibles and/or co-payments up to the applicable Medical Assistance Fee-For-Service rate.	19
Medical Recordkeeping	
Updated chart audit scores above 90% are considered as passing. Offices with scores less than 90% will have a corrective action letter sent and are re-reviewed for compliance within the next 120 days	24
Clarified that patient records must be kept for a minimum of 10 years after the end of the termination of the State of client contract	25
Clinical Criteria for Prior Authorization of Routine and Emergency Treatment	
Updated list that requires Prior Authorization/Retrospective Review	29-38
Updated Dental Benefits Grid	39-61