



**To: AmeriHealth Caritas Pennsylvania (PA)/AmeriHealth Caritas Pennsylvania (PA)  
Community HealthChoices (CHC) Providers**

**Date: June 8, 2022**

**RE: Delayed Launch of AmeriHealth Caritas PA/AmeriHealth Caritas PA CHC's New Prior  
Authorization System**

**Summary:** The June 3, 2022 launch of AmeriHealth Caritas PA/AmeriHealth Caritas CHC's new prior authorization system is delayed. Further information regarding the new launch date will be communicated at a later date.

Dear Providers,

We would like to inform you that AmeriHealth Caritas PA/AmeriHealth Caritas CHC's is delayed in the launch of **Medical Authorizations**, the new NaviNet Provider Portal that will expand prior authorization capabilities, from the original launch date of June 3, 2022.

To help ensure providers have the best user experience with the new platform, we are adding additional functionality, and conducting further quality assurance testing before deployment to our provider community. Once available, we will promptly notify all providers of the new launch date.

The existing NaviNet Provider Portal remains active and available for continued use.

**Questions:**

If you have questions about this communication, please contact your Provider Account Executive or Provider Services at 1-800-521-6007.