

The updated 2022 AmeriHealth Caritas Pennsylvania Community HealthChoices (CHC) Provider manual is now available online.

April 26, 2022

AmeriHealth Caritas Pennsylvania CHC announces the availability of the 2022 Provider Manual.

Examples of updates and changes include topics such as:

- Access to Long-Term Services and Supports (LTSS) Care: added language requiring providers to attend an annual provider education training session conducted by the Plan.
- Added information about Provider Reporting Requirements for Missed Visits.
- Services Requiring Prior Authorization: updated durable medical equipment (DME) rental items cost and DME threshold from \$500 to \$750. Updated the per month request for diapers/pull-ups in excess of \$300 to 300.
- Medical Record Standards: updated Plan medical review time from annual to every two years. Added the following to the list of standards:
 - Staff receive training in Participant information confidentiality.
 - All services provided by a PCP or allied health professional under the supervision of a PCP.
 - Ancillary and diagnostic tests ordered, and reports from therapeutic services for which a Participant was referred by a practitioner.
- The Federal False Claims Act: updated civil penalties amount from \$11,665 to \$11,803 and \$23,331 to \$23,607 per false claim.
- Added Home Accessibility DME to the DME list of Covered Services.
- Provision of and Payment for Service or Item Following Decision: added information about when a Participant requests both an external appeal/review and a Fair Hearing.

For the complete list of the 2022 manual updates and changes, and to access the manual in its entirety, visit the provider center at:

www.amerhealthcaritaschc.com → Provider → Provider manual and forms.