



Coverage by AmeriHealth First.

2020 AmeriHealth Caritas PA CHC Provider Manual Updates	Page
Definition Section - Updates/additions/clarification to the following definitions: Complaints, Disputes (Informal Provider Disputes), Formal Provider Appeals (Provider Appeal), InterRai Home Care, Medical Necessity, Provider	Definition Section
Updated CHC Participants eligible to indicate: Have a physical disability and eligible for HCBS; and deleted discontinued waivers.	24, 31
Deleted Home Modifications from services not covered	26
Added: DHS provider type 59 providers are not required to not bill an NPI number. Type 59 providers must bill their Plan Provider (Legacy) ID number in box 33b.	34, 155, 167
Added that LTSS providers can submit corrections to erroneous Credentialing information either by email, fax, or phone to the Credentialing department. Corrections received by phone will be documented in the Credentialing database by the Credentialing department.	35
Updated DHS web site link for Enteral Nutritional Supplement/HIV AIDS guidelines.	82
Deleted reference to specific brand name blood glucose monitors	97
Blood Pressure Monitors less than \$80 are covered (changed from \$60)	97
Clarified that the Post partum visit time frame is between 7 and day 84 post-delivery	99
Defined Stat Lab Services	100
Pharmacy Services - section revised/updated to reflect that AmeriHealth Caritas PA CHC adheres to the Pennsylvania Department of Human Services (DHS) statewide preferred drug list (PDL) for drugs and classes that are included. Medication classes that are not included in the state PDL are reviewed and approved by the AmeriHealth Caritas PA CHC Pharmacy and Therapeutics Committee.	103-108
Updated/revised/clarified reporting Critical Incidents through the Enterprise Incident Management system (EIM)	124-125
Coverage Responsibilities - added 4a through 6	130-133
Participant Access Card name has been changed to: Pennsylvania (PA) Electronic Benefits Transfer (EBT) ACCESS Card	Definition and 134
Section VII - Changed name of section to Claims only. Moved all Claims Disputes instructions and definitions to Section VIII	Section VI
Updated DHS Self-Audit tool link	174