



Coverage by AmeriHealth First.

AmeriHealth Caritas Pennsylvania (PA) Community HealthChoices (CHC) Participant Advisory Committee (PAC) Southwest Agenda

Chair: Jocelyn Saggese

Co-Chair: Maritza Padua

Scribe: Cassandra Stahl

Date: December 14th 2021

Location: Virtual Only

Time: 11am – 12:30 pm

Agenda Item	Owner(s)	Discussion	Action Steps
Call to Order	Nicole Ragab, Community Relations Representative	Nicole Ragab called the meeting to order at 11:04 am.	N/A
Welcome and Introductions	Jocelyn Saggese, LTSS Manager	Jocelyn Saggese welcomed the group to the AmeriHealth Caritas PA CHC PAC meeting. Attendance followed.	N/A
New Business/Updates			
Financial Management Services Transitions Update	Frank Santoro, Director of Plan Operations and Administration	<p>Frank Santoro discusses the Financial Management Services Transition that will take place April 1st, 2022. Frank provided a brief explanation of self-directed services, which allow Participants to have more control over who is providing the services and gives them the power to manage their workers as the Common Law Employer (CLE). Frank discussed recent activities including mailings and upcoming trainings.</p> <p>Frank provided Tempus’ Contact Information</p> <ul style="list-style-type: none"> • Email address: PAFMS@tempusunlimited.org • Call Center Number: 1-844-9TEMPUS (1-844-983-6787) 7:30AM-4:30PM M-F • Fax: 1-833-5TEMPUS (1-833-583-6787) 	N/A

		<ul style="list-style-type: none"> Tempus Website: https://pa.tempusunlimited.org <p>*full PowerPoint attached*</p>	
Preventative Screenings and Trigger Events	Allison Krause, Quality Improvement Coordinator	Allison discussed the importance of getting routine screenings and lab work completed and being compliant in taking all prescription medication. Allison reminded Participants that flu shots are a covered benefit, and she shared the Participant Services line 1-855-235-5115 (TTY 1-855-235-5112) in case they lost or need a new AmeriHealth Caritas PA CHCID card.	N/A
Energy Assistance/LIHEAP	Nicole Ragab, Community Relations Representative	Nicole Ragab discussed the energy assistance program, LIHEAP, which stands for Low Income Home Energy Assistance Program. Nicole explained that LIHEAP helps low income families pay their heating bills through cash grants and crisis grants. Nicole provided information on how to apply for LIHEAP, which can be done online at www.compass.state.pa.us or via paper application which can be downloaded at www.dhs.pa.gov or requested at any local County Assistance Office. Contact LIHEAP Toll-free hotline 1-866-857-7095	N/A
New Business/Updates			
Open Forum	All	<p><i>Participant KW asked a question: How can I get assistance regarding overnight, reliable and vaccinated caregiver staffing and about water/sewage bill assistance?</i></p> <p>Nicole Ragab explained that there is a program, similar to LIHEAP for water/sewer assistance. Nicole will connect with KW offline to</p>	

		provide program information and to also discuss her overnight caregiver concerns.	
2021 HEAC and 2022 PAC Meetings	Cassandra Stahl	HEAC Meeting will be on 12/21/21 –and invite has been sent out to all committee members as of 12/13/21. PAC meetings for 2022 will be March 16 th , June 16 th , September 15 th , December 14 th and are subject to change. An invite will be sent early January to all members for the year.	N/A
Adjourn	Cassandra Stahl	Meeting was adjourned at 11:42am	N/A

FMS Vendor Transition for Self-Directed Services Update

Presented by Frank Santoro

Director of LTSS Plan Operations and Administration
December, 2021



Delivering the Next
Generation
of Health Care

Agenda

- **Self-Directed Services Program Overview Update**

Introduction

Recent Activities

Mailers

Tempus Meetings

Upcoming Activities

Training Topics

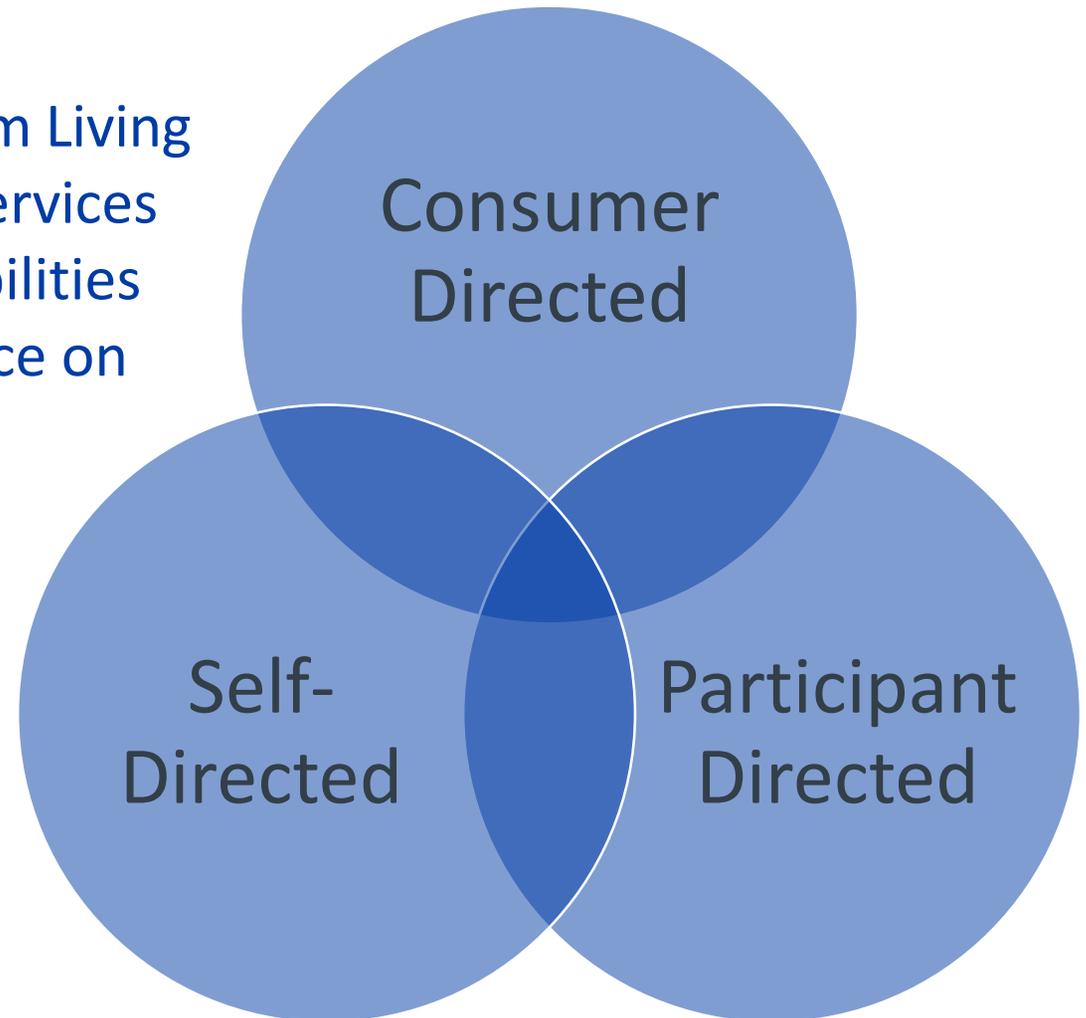
Questions



Self-Directed Services Program Overview Update

Pennsylvania Office of Long-Term Living Home and Community-Based Services (HCBS) offer persons with disabilities and Pennsylvania seniors a choice on how services will be delivered.

Self-Directed Services enable Participants to take more control of services giving them the power to manage their own workers as the Common Law Employer.



Self-Directed Services Program Overview Update

Mailers

- October Mailers – October 15, 2021
 - Welcome To Tempus – Participant/CLE
 - Introduction to November packet:
 - Announcement of Forms to complete
 - Contact information for questions
 - Instruction on how to attend a Tempus information session
 - Direct Care Worker Transition Packet sent to EACH of your DCWs:
 - Cover Letter
 - DCW Enrollment Checklist
 - Direct Care Worker Agreement (requires signature of both CLE and DCW)
 - Direct Care Worker Information and Acknowledgement Form (requires signature of both CLE and DCW)
- November Mailer – November 15, 2021
 - Participant/Common Law Employer Transition Packets
 - Cover Letter
 - CLE Enrollment Checklist
 - Common Law Employer Agreement (requires signature of CLE/sign and return)
 - IRS Form 2678 –Employer/Payer Appointment of Agent (requires signature/sign and return)
 - Tempus Notice of Privacy Practice



It's important to complete the forms and return to Tempus at your earliest convenience.

Self-Directed Services Program Overview Update

Tempus On-Line Meetings

Tempus will host one-hour call-in and Online WebEx sessions in December to answer questions about the transition and how to complete transition forms and paperwork. Login Information is included in transition packets and posted to the Tempus website at <https://pa.tempusunlimited.org/>



December 2021						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1 7:00 PM	2 2:00 PM	3 9:00 AM	4 10:00 AM
5	6 1:00 PM	7 11:00 AM	8 7:00 PM	9 2:00 PM	10 9:00 AM	11
12	13 1:00 PM 7:00 PM	14 11:00 AM	15 7:00 PM	16 2:00 PM	17 9:00 AM	18 10:00 AM
19	20 1:00 PM	21 11:00 AM	22 7:00 PM	23 2:00 PM	24 9:00 AM	25
26	27 1:00 PM 7:00 PM	28 11:00 AM	29 7:00 PM	30 2:00 PM	31 9:00 AM	

Self-Directed Services Program Overview Update

Tempus In-Person Meetings

Tempus is hosting on-site sessions per the below schedule. You may attend any time throughout the day, meet the Tempus team, and ask any questions you may have on the transitions. Tempus is also establishing three permanent locations (Pittsburgh, Philadelphia and NE/NW/LHC) for your convenience.

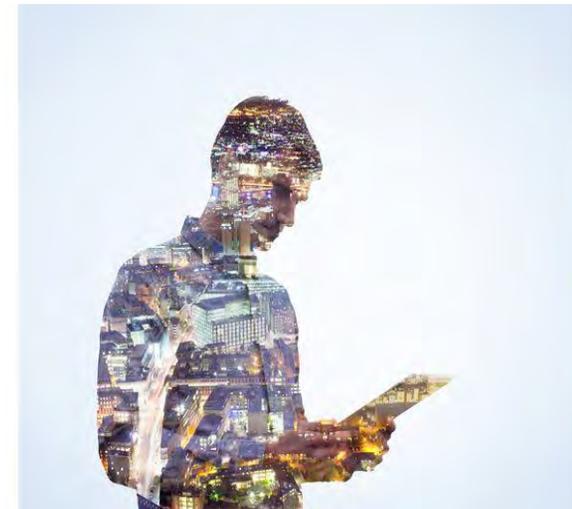


December 2021						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1 In-Person 9am-6pm Pittsburgh	2 In-Person 9am-6pm Pittsburgh	3	4
5	6	7	8 In-Person 9am-5pm Philadelphia	9 In-Person 9am-5pm Philadelphia	10	11
12	13 In-Person 9am-6pm Erie	14	15 In-Person 9am-6pm Clarks Summit	16 In-Person 9am-6pm Lancaster	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Self-Directed Services Program Overview Update

Upcoming Events

- Training – training will be conducted for Participants/CLEs and DCWs:
 - Call in/Online WebEx Sessions
 - In-Person Sessions
 - How-To Guides and Training Videos posted on the Tempus website
- Training Topics Include:
 - EVV Training for timesheet submission
 - PPL cut-off for payroll submission
 - Tempus payroll submission (March, 2022)
 - Tempus phone system to clock in and out
 - Tempus portal navigation
 - Setting up user accounts for Tempus



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Questions?

