

Participant Advisory Committee (PAC) Meeting Minutes

Date: Thursday December 13th 2018

Chair: Bridget Grabill

Scribe: Cassandra Stahl

Community Living and Support Services (CLASS)

1400 S Braddock Avenue

Pittsburgh, Pa 15218

3:15pm – 4:15pm

Attendees: See Appendix A

Agenda Item	Owner(s)	Discussion	Action Steps
Call to Order	Bridget Grabill	The meeting was called to order at 3:20pm	
Welcome and Introductions	Bridget Grabill	The group was welcomed to the AmeriHealth Caritas Pennsylvania (PA) Community HealthChoices (CHC) Participant Advisory Committee (PAC) meeting. Introductions of committee members followed.	
Review and Feedback			
Review of Meeting Minutes	Bridget Grabill/Group	The September 10 th 2018 PAC meeting minutes were reviewed and approved as written.	
How PAC Information is Used and Shared	Bridget Grabill	Complaint trends identified by the PAC, as well as concerns about the CHC program and/or AmeriHealth Caritas PA CHC brought to the committee's attention, are reported to health plan leadership, and OLTL, for review, feedback, and action.	
Review of Old Business and Action Items from the			
How AmeriHealth supports our Participants	Bridget Grabill/Group	Discussion for this meeting revolved around an overview of the products and services that AmeriHealth Caritas PA CHC provides to its members. <ul style="list-style-type: none"> ○ Physical Health Benefits ○ Behavioral Health and Substance Abuse Benefits ○ The Role of the Service Coordinator ○ LTSS 	Physical Health will be reviewed during 1st Quarter meeting 2019 Additional LTSS service to be reviewed;

Participant Advisory Committee (PAC) Meeting Minutes

		<ul style="list-style-type: none"> ○ Daily Living and Supports ○ Adult Daily Living ○ PAS –Personal Assistance Services ○ Participant Direction of Services ○ Non-Medical Transportation ○ PERS Units ○ Home Delivered Meals <p>All LTSS services are designed to support the Participant in living independently and remaining as engaged in his or her community as possible.</p>	Employment, home/vehicle mods, DME, Pest Eradication, Residential Habilitation, Structured Day Habilitation, TeleCare, Therapeutic and Counseling Services, Etc.
	Group	Questions discussed included transportation, HHA Exchange and Satisfaction Measures.	
How PAC Committee Members want to communicate	Bridget Grabill/Group	Reviewed discussion on the means in which the best communicate with one another outside of our meeting. The committee agreed that group email communications would be the best way to foster discussion and bring forward ideas for new committee members.	
Closing Discussion			
Topics for future meetings	Bridget Grabill/Group	Satisfaction Measures and Pharmacy Benefits are topics the group would like discussed at a future meeting.	Work on looking at one service at a time in a more in-depth manor
Adjournment	Bridget Grabill	The meeting was adjourned at 4:29pm.	



Coverage by AmeriHealth First.

Participant Advisory Committee (PAC) Meeting Minutes