

## Participant Advisory Committee (PAC) Meeting Minutes

**Date:** Thursday, September 26, 2019

**Chair:** Kristy Dovichow

**Scribe:** Rebecca Miklos

Fithian House

100 Fithian Court

Wexford, PA 15090

11:30 a.m. – 1 p.m.

**Attendees:** See Appendix A

Agenda Item	Owner(s)	Discussion	Action Steps
<b>Call to Order</b>	Kristy Dovichow	The meeting was called to order at 11:33 a.m.	n/a
<b>Welcome and Introductions</b>	Kristy Dovichow	The group was welcomed to the AmeriHealth Caritas Pennsylvania (PA) Community HealthChoices (CHC) Participant Advisory Committee (PAC) meeting. Introductions of committee members followed.	n/a
<b>Review and Feedback</b>			
<b>Review of Meeting Minutes</b>	Kristy Dovichow/Group	The June 19, 2019 PAC Meeting Minutes were reviewed and approved as written.	n/a
<b>How PAC Information is Used and Shared</b>	Michelle Murphy	Complaint trends identified by the PAC, as well as concerns about the CHC program and/or AmeriHealth Caritas PA CHC brought to the committee's attention, are reported to health plan leadership and the Office of Long-Term Living (OLTL), for review, feedback, and action.	n/a
<b>Home Mod Challenges</b>	Kristy Dovichow	<ul style="list-style-type: none"> <li>Kristy asked how many of the PAC members present have been to a PAC meeting prior to today. One member</li> </ul>	Service Coordinator will attend the next

		<p>indicated he had been. Kristy facilitated group discussion around: Benefits and how they are a priority in Participants' lives.</p> <ul style="list-style-type: none"> <li>Physical and occupational therapy evaluations and home modifications, and the challenges they are finding with these benefits.</li> </ul> <p>Sally, with Spina Bifida Association of Western PA (SBAWP), spoke more on the issues that members who were present have experienced.</p> <p>Kristy asked if Participant members in the PAC know their Service Coordinator and if they have frequent contact. All members were aware of their Service Coordinator.</p>	PAC meeting to give home modification updates.
<b>Fithian House</b>	Sally Bayuk	<p>A brief overview of the purpose and function of the Fithian House was given including:</p> <ul style="list-style-type: none"> <li>Cluster living arrangements</li> <li>Helping Participants live independently</li> <li>Onsite staffing and common areas</li> </ul>	n/a
<b>Roadblocks</b>	Kristy Dovichow	<p>Roadblocks encountered by Participants were discussed, including:</p> <ul style="list-style-type: none"> <li>Employment</li> <li>Trouble maintaining their PCPs who are out of network</li> <li>Transportation</li> </ul>	Feedback on topics discussed will be provided at the next PAC meeting.
<b>Closing Discussion</b>			
<b>Adjournment</b>	Kristy Dovichow	The meeting was adjourned at 12:40 p.m.	n/a



Coverage by AmeriHealth First.

### Appendix A. Membership and attendance

Asterisk (\*) indicates remote attendance via Global Meet Web & Audio Access

Name	Attendance
<b>Participants</b>	
Brian Danna	
Ruth Littlejohn	
Matt Richards	✓
Joanna Veneris	
Tamara Johns	
Barbara Conrad	
Dave Barrier	✓
Helen Calley	✓
Greg Ferrior	✓
Willie Dudash	✓
Colin McGregor	✓
Theresa Chutz	✓
Sr Catherine Higgins	
Dan Regan	✓
Annemarie Suski	✓
Brad Harriger	✓
Michelle Sobieh	✓
<b>Providers</b>	
Stephen "Skip" Katich	✓
Jared Grimm	✓

Sarah Fisher	✓
Sally Bayuk	✓
Wayne (SBAWP)	✓
Ereen (SBAWP)	✓

Name	Attendance
<b>AmeriHealth Caritas PA CHC Staff</b>	
Kristy Dovichow	✓
Robin Milanak	✓
Tiffany Cribbs	✓
Wendy Kunz	✓
Tameka Snowden	✓
Emily Seaman	✓
Sara Reitenauer	
Erica Perry	
Becky Miklos	✓
Rachel Dean	✓
Lisa Albertini	✓
Michelle Murphy	
Judi Birch	✓
Dawn Okwu	