



Coverage by AmeriHealth First.

Participant Advisory Committee (PAC) Meeting Minutes

Date: Monday September 10th 2018

Chair: Bridget Grabill

Scribe: Cassandra Stahl

Community Living and Support Services (CLASS)

1400 S Braddock Avenue

Pittsburgh, Pa 15218

10:30 AM – 11:30 AM

Attendees: See Appendix A

| Agenda Item | Owner(s) | Discussion | Action Steps |
|---|-----------------------|---|--|
| Call to Order | Bridget Grabill | The meeting was called to order at 10:32am | |
| Welcome and Introductions | Bridget Grabill | The group was welcomed to the AmeriHealth Caritas Pennsylvania (PA) Community HealthChoices (CHC) Participant Advisory Committee (PAC) meeting. Introductions of committee members followed. | |
| Review and Feedback | | | |
| Review of Meeting Minutes | Bridget Grabill/Group | The June 25 th 2018 PAC meeting minutes were reviewed and approved as written. | |
| How PAC Information is Used and Shared | Bridget Grabill | Complaint trends identified by the PAC, as well as concerns about the CHC program and/or AmeriHealth Caritas PA CHC brought to the committee's attention, are reported to health plan leadership, and OLTL, for review, feedback, and action. The 1 st and 2 nd PAC meeting discussions were reviewed on Mon 8/6/2018 with Pattie Wright- LTSS Administrator and Russ Gianforcaro- President Region 2 | |
| Review of Old Business and Action Items from the June 25th PAC Meeting | | | |
| How AmeriHealth supports our Participants | Bridget Grabill/Group | Discussion for this meeting revolved around how AmeriHealth supports our Participants including any care-gap needs. <ul style="list-style-type: none"> PCC (Personal Care Connector) Team overview | 9/10/18: Review of benefits and services available under |

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| | | | |
|--|-------|--|-------------------------|
| | | <ul style="list-style-type: none"> ○ Participant engagement ○ Internal resource navigation ○ Transportation scheduling ○ Intake and Outreach ○ Care Coordination Assignment ● CC (Care Coordination) Team overview <ul style="list-style-type: none"> ○ Offers Telephonic Case Management to coordinate: <ul style="list-style-type: none"> Primary care doctor Specialists Pharmacy benefits Behavioral Health Miscellaneous resources Access to Community Resources Disease management Preventative care reminders Employment and educational goal assistance Housing ● SC (Service Coordination) Team overview <ul style="list-style-type: none"> ○ Facilitates Person Centered Service Plan with Participants ○ Sets up adaptations and home modifications as well as home delivered meals, nursing facility care and transportation to adult day services. | Community HealthChoices |
| | Group | Questions discussed included if Participants are assigned a team or a person, billing inquiries, and the PCC's role in determining eligibility. | |

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| How PAC Committee Members want to communicate | Bridget Grabill/Group | Group discussed the means in which the best communicate with one another outside of our meeting. the committee agreed that group email communications would be the best way to foster discussion and bring forward ideas | |
| Closing Discussion | | | |
| Next Meeting and Adjournment | Bridget Grabill | Discussed topics for future meetings. The meeting was adjourned at 11:30 A.M. | Plan community event for Fall 2019 possibly including flu shots. |

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Appendix A. Membership and attendance

Asterisk (*) indicates remote attendance via Global Meet Web & Audio Access

| Name | Attendance |
|------------------------|------------|
| Participants | |
| Brian Danna | |
| Ruth Littlejohn | |
| Jodi Patsche | |
| Vanita Stevenson | |
| Joanna Veneris | ✓ |
| Tamara Johns | |
| Barbara Conrad | ✓ |
| Bradley Odorisio | |
| David Cubarney | |
| Participant Caregiver | |
| Participant Caregiver | |
| Providers | |
| Larry Paul, DMD | |
| Brian Gannon, LSW | ✓* |
| Stephen(Skip) J Katich | |
| Rebecca Fortuna, RN | ✓ |
| Luis Rivera | ✓ |
| Chris Antypas | ✓ |

| | |
|--------------|--|
| Sarah Fisher | |
|--------------|--|

| Name | Attendance |
|---|------------|
| AmeriHealth Caritas PA CHC Staff | |
| Bridget Grabill | ✓ |
| Cassandra Stahl | ✓ |
| Taunja McCoy | ✓* |
| Dr Susan McAllister | ✓* |
| Maureen Shermer | ✓* |
| Nashay Blocker | ✓* |
| Sara Reitenauer | ✓* |
| Erica Perry | ✓ |
| Becky Miklos | ✓ |
| Rachel Dean | ✓ |
| Christine Byrom | ✓ |
| Michelle Murphy | ✓ |
| Susan McAllister | ✓* |
| Christopher Bruette | ✓* |
| Rochelle Puskar | ✓ |
| Ami Probst | ✓* |