



Coverage by AmeriHealth First.

AmeriHealth Caritas Pennsylvania Community HealthChoices Participant Advisory Committee (PAC)

Agenda

Chair: Lori Delmonaco (stand

Co-Chair: Maritza Padua

Scribe: Kathleen Shiomos

Date: April 22, 2021

Location: Virtual Only

Time: 1:30pm – 3pm

Agenda Item	Owner(s)
Welcome and Introductions	Lori Delmonaco
Q4 2020 Meeting Minutes were reviewed and approved	Maritza Padua
<p>Old Business</p> <ul style="list-style-type: none"> • Proposed SNAP Outreach: Lori Delmonaco, Manager- LTSS, discussed the following with the committee: <ul style="list-style-type: none"> ○ State produced SNAP video to be placed on the AmeriHealth Caritas Pennsylvania (PA) Community HealthChoices (CHC) website. ○ Service Coordinators have been trained and can help Participants find out if they are eligible and apply for benefits. ○ The website includes information on the application process as well as other relevant information such as FAQs. ○ Eligible households receive EBT Cards to purchase food or food products, seeds and plants. To apply go to the 	Lori Delmonaco

<p>COMPASS website: https://www.compass.state.pa.us or in person at your local county assistance.</p>	
<p>New Business</p> <p>Presenter: Ed Butler- Employment Specialist for OLTL <u>Edward M Butler, Employment OLTL edbutler@pa.gov 717-214-2718</u></p> <ul style="list-style-type: none"> • LTSS Employment Services. • OLTL is committed to increasing employment opportunities and outcomes for persons with disabilities. Offering five related job benefits including job coaching, job finding, employment skills development, career assessment, benefits counseling. OLTL trying to promote employment first. Goal is to discuss employment as appropriate if the Participant is interested. This is Participant driven and Participant is in control of the initiative from beginning to end. SC will have conversations with Participants regarding employment. • This information is provided in various documents on the DHS website. We Can Work website [dhs.pa.gov] <p>Presenter: Lionel Waritay, Employment Coordinator for ACPA CHC <u>Lionel Waritay, Employment Coordinator ACPCHC</u> <u>lwaritay@amerihealthcaritas.com 215-444-6553</u></p> <ul style="list-style-type: none"> • Discussed the five ways AmeriHealth Caritas Pennsylvania (PA) Community HealthChoices (CHC) can support Participants if eligible for employment services. Participants can go through their Service Coordinator to start the process and to provide any information needed. The informational flyer to will be sent to all eligible participants in a upcoming mailing. 	<p>Ed Butler Lionel Waritay</p>

<ul style="list-style-type: none"> The Service Coordinators, Managers, and Supervisors were trained on Employment Benefits and a refresher training will be done soon. 	
<p>Erica Perry, Quality Management Supervisor, reported out on the Consumer Assessment of Healthcare Providers and Systems (CAHPS) Adult Survey:</p> <ul style="list-style-type: none"> The CAHPS survey has been sent to a random sample of Participants to see how we are doing as a plan and the care Participants are receiving. The responses are used to determine how we (the plan) are doing as a plan. Home and Community Based (HCBS) CAHPS survey will go out in Sept/October for those Participants in the community regarding the services they are receiving. 	Erica Perry
<p>Next Meeting: June 24, 2021 at 1:30pm</p>	Maritza Padua