

Eligibility Verification Information

It is imperative to check member's eligibility *every* visit. This may be accomplished in the following ways:

1. **NAVINET**

Internet address is <https://navinet.navimedix.com/Main.asp>
complete the sign in fields (username and password)

2. **PROMISe Online**

Internet address is <http://www.dhs.pa.gov/promise/> and click on
PROMISe Online

3. **Provider Electronic Solutions (PES)
Software**

PROMISe Ready Software is available free-of-charge by
downloading from the OMAP PROMISe website at:
<http://www.dhs.pa.gov/promise/>

4. **PA State Automated Voice Response
System (AVRS)** 800-766-5387

5. AmeriHealth Caritas Community Health Choices Provider Services
Eligibility Hotline 800-521-6007.